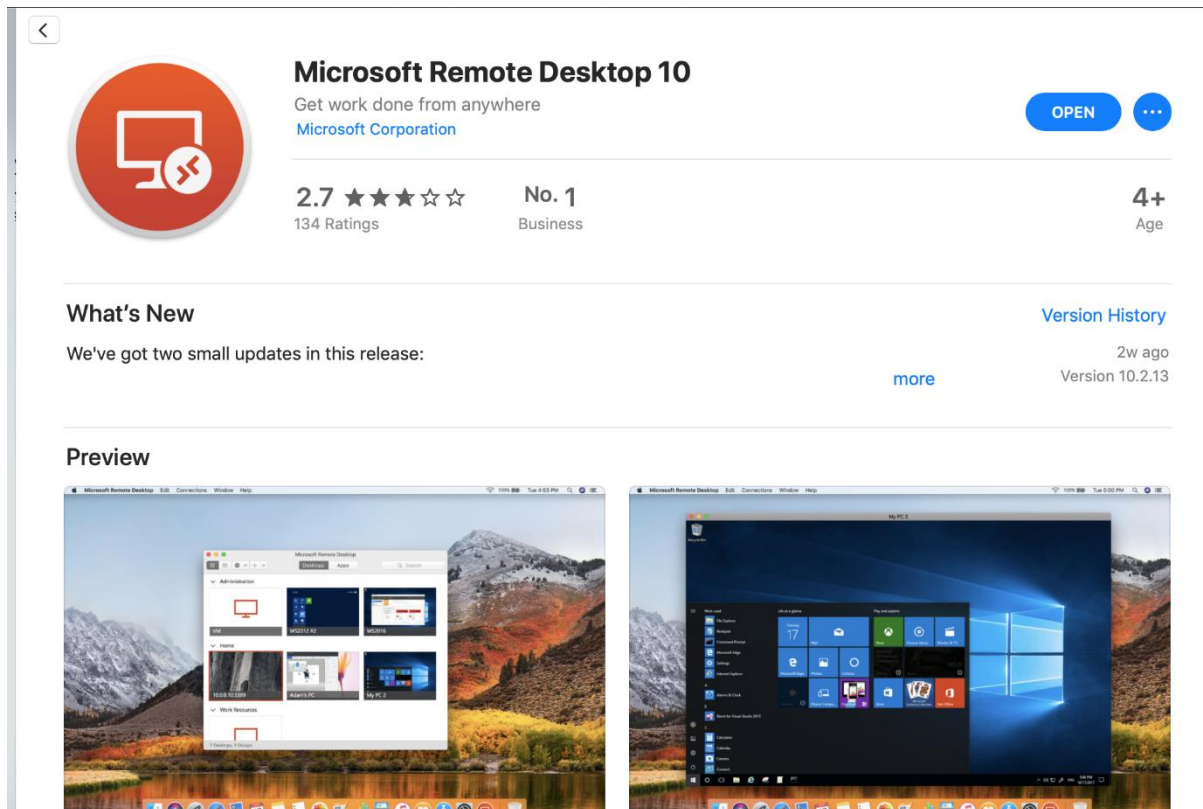


Using the STM RemoteApp Facility for Windows and MacOS

The RemoteApp service can be used on Windows or MacOS computers - recommended versions are Windows 10 and MacOS 10.12 or higher.

To use the service on MacOS you will need to install the free App 'Microsoft Remote Desktop' (version 10+ recommended) from the App Store:



Windows uses the built in Remote Desktop function so no further software is required.

Windows or MacOS - Logging in the service

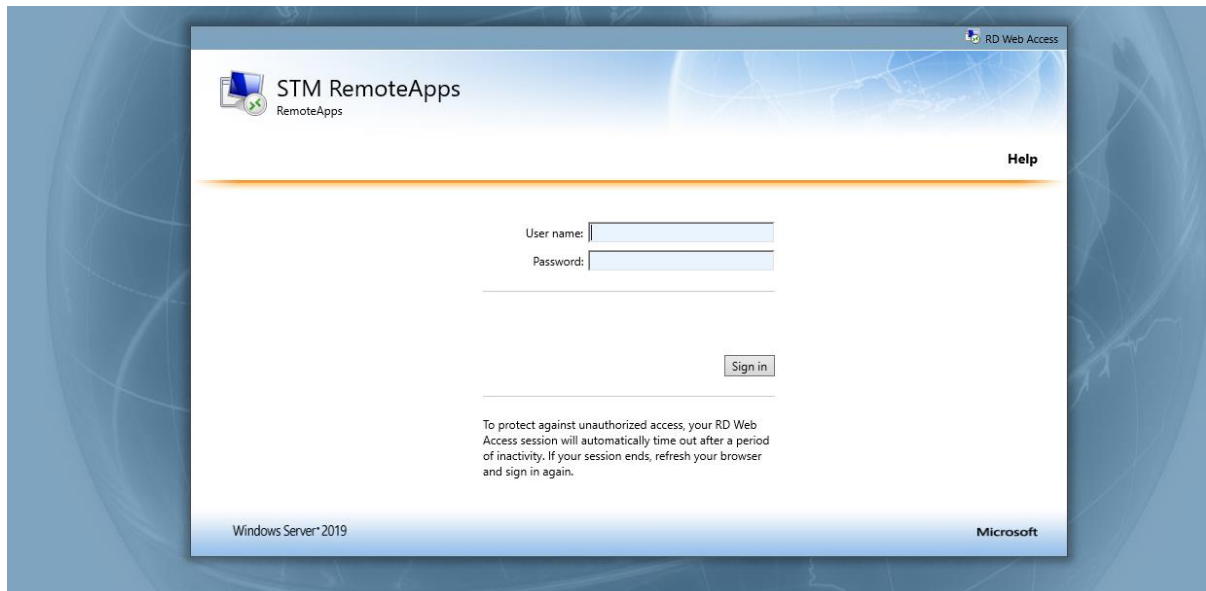
Whichever operating system you use, the login method is the same, using your browser navigate to <https://rds.stmschool.org.uk/RdWeb>

Recommended browsers:

Windows 10: Edge/Chrome

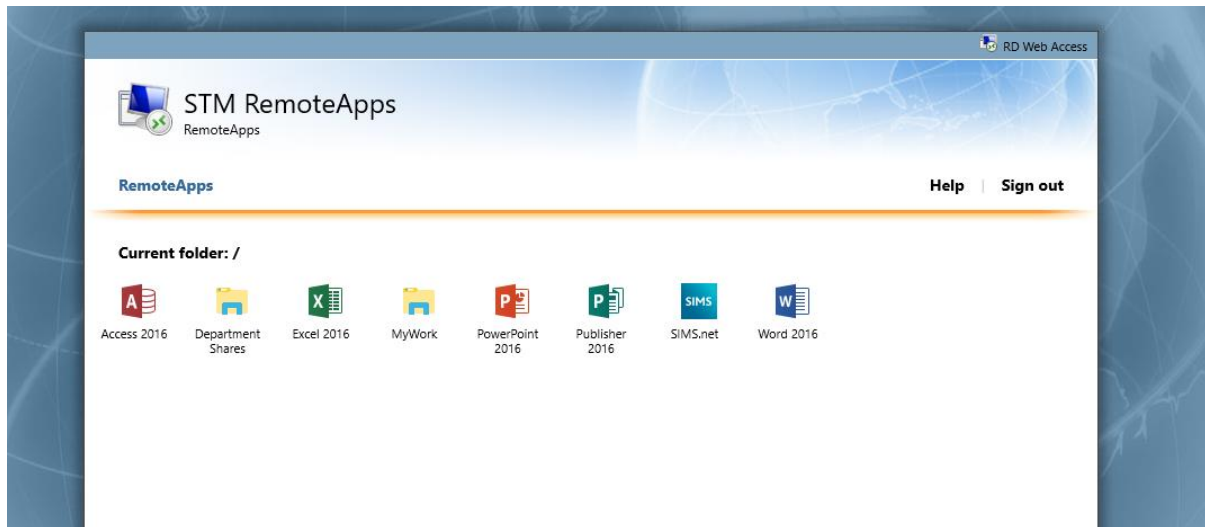
MacOS: Chrome/Safari

Depending on the browser you will see a login screen similar to this:



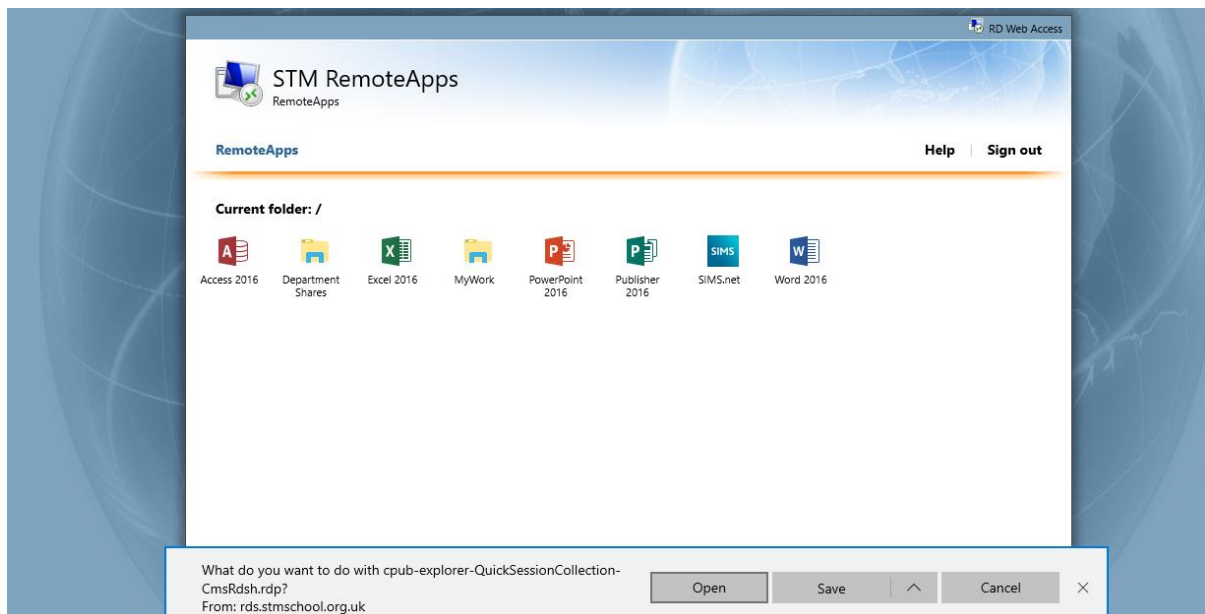
At this stage simply enter your network login and password and click **Sign In**

You will now be show a list of Apps available:

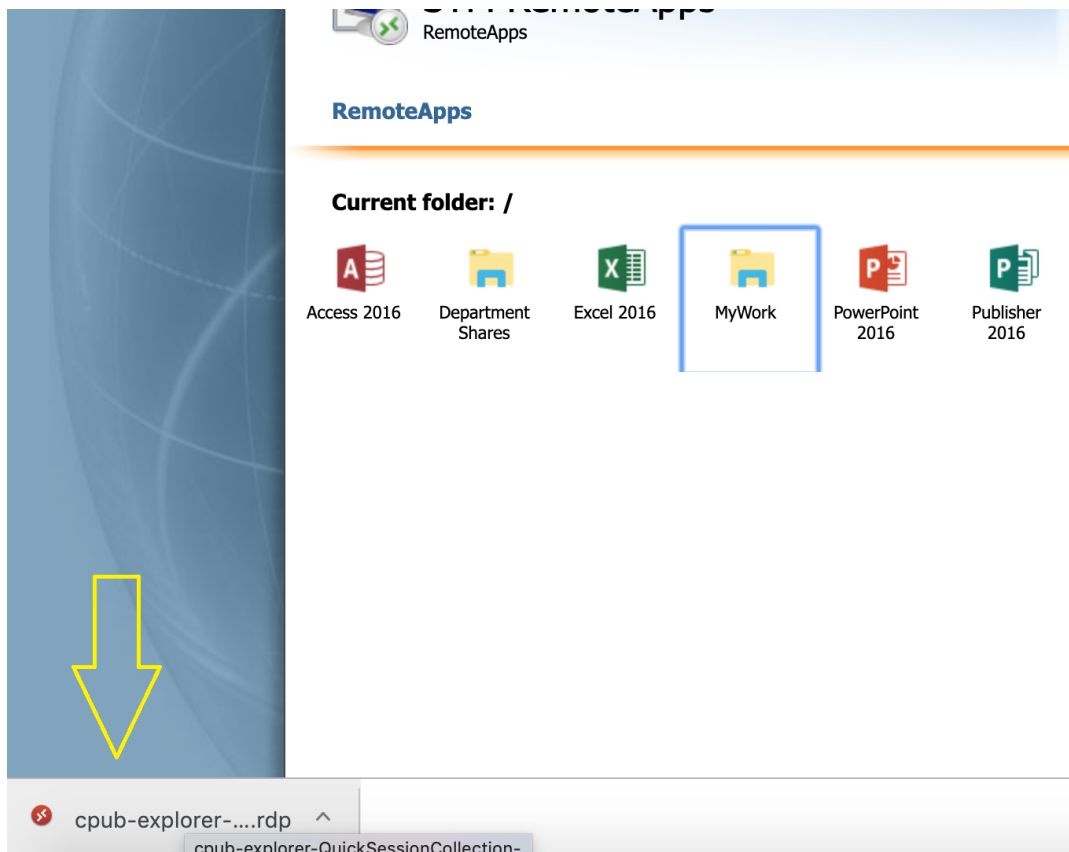


To open an App simply click the relevant icon - this initiates the download of a file, which must be opened to connect.

In windows (Edge browser shown) click **Open**

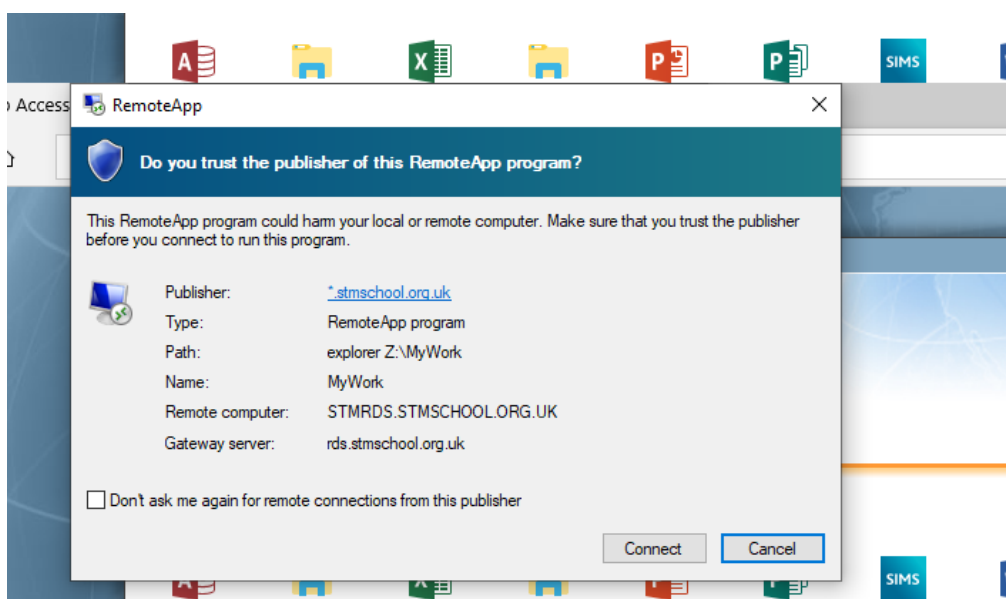


Or in MacOS (Chrome browser shown) click the downloaded file to continue:



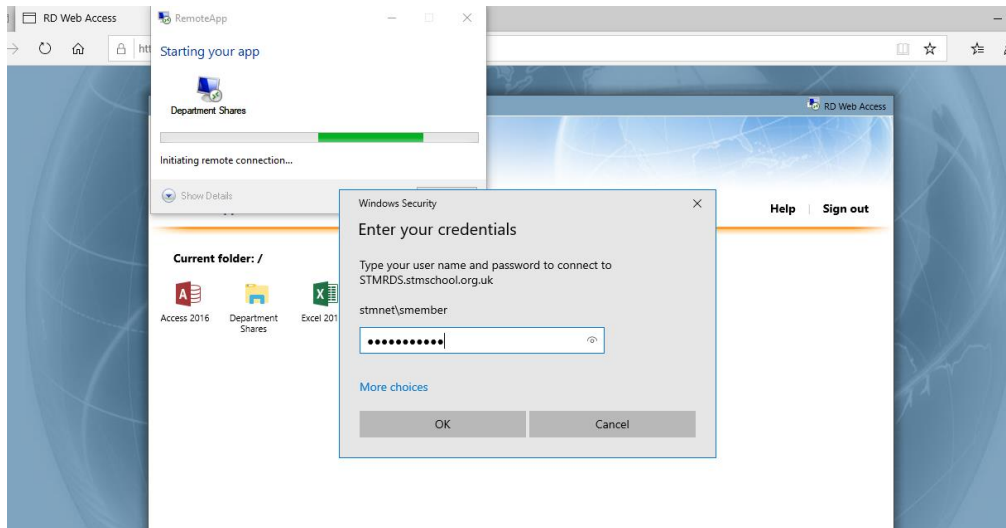
Whichever operating system you use, the file will be downloaded to your default Downloads folder.

In Windows you will be asked to allow connection to the service - click **Connect** to continue:

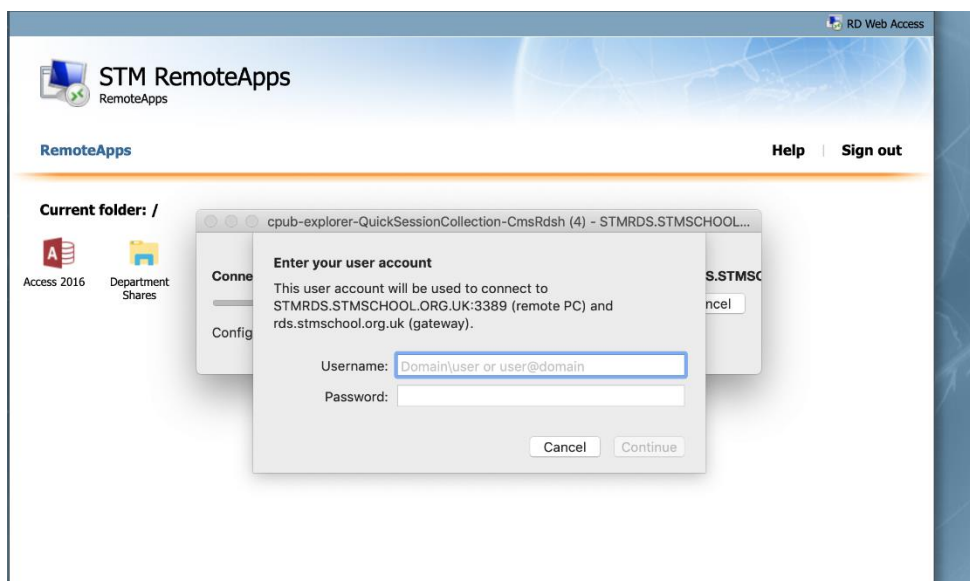


You will then be asked to authenticate your user account - this only needs to be done once per session and differs slightly depending on your operating system. A session ends once you have logged off from the service.

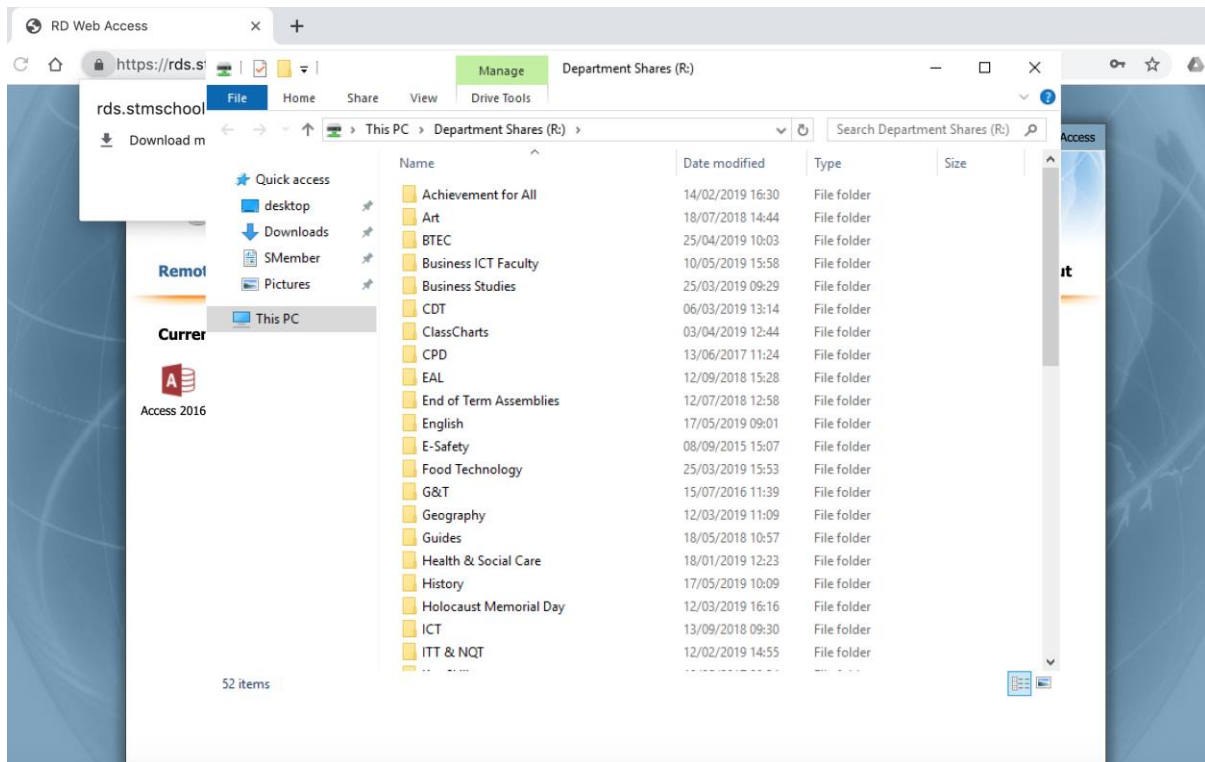
Authentication in Windows - re-enter your password - **Important: if your username is blank you must enter it in the format “STMNET\your_username” or “your_username@stmschool.org.uk”**



Authentication in MacOS - re-enter both your network login and password details:



Your chosen App should now open and function as if used onsite - Department Shares shown open on MacOS:



When you are finished close any apps in the normal way, and then click **Sign Out** on the main page to finish.

